



## COVID 19 - *A message to Friends and Family of people living in a Diamond care Home*

### The 'Diamond Care Homes' family is made up of:

- **Clough House Care Home**, Leyland, Lancashire
- **Fern Hill House Care Home**, Bacup, Lancashire
- **Hulton Care Home**, Nelson, Lancashire
- **Langdales Care Home**, Hornby Road, Blackpool
- **Primrose Villa Care Home**, Standish, Wigan
- **The Oaks Care Home**, Hindley Green, Wigan
- **Waterside Care Home**, Queens Promenade, Blackpool

**Firstly**, we are truly sorry that you are unable to visit your loved ones in person during this difficult moment whilst we are all trying our best to keep your loved ones, and our staff, safe.

**Secondly**, we would like you to keep in touch.

With this in mind why not check out the **Facebook** site of the home where your loved one is residing.

Although not all of our homes are fully up to speed with this yet there may well be a message or photograph for you or perhaps even a video there for you to see, which can reassure you that all is well.

Our managers are open to suggestions of how you would like to maintain contact - but as they are so very busy at this moment please contact by email or via the website if you can so that they can respond when they have a spare moment.

They may not always be available to run to the telephone and could well be supporting a resident or member of staff.

All of our managers are happy to facilitate Skype or Facetime visits with your loved one; but this will need to be planned and co-ordinated so that it does not coincide with say a visit from the district nurse, or perhaps a medications round, or during lunch.

**Would you believe it? ..... 'We'll meet again' is back in the record charts today (first released 1939 by Dame Vera Lynn)**